

February

Newsletter

Meet the Board

Bonnie Alesksandrowicz

(President)

Donnie Davis

(Vice President)

David Miller

(Secretary)

David Stockton

(Treasurer)

Ron Corcoran

(Member 1)

Board Email:

boardofdirectors@theresortateaglemountainlakehoa.com

Association Manager

Tameka Jackson

Senior Community
Association Manager

tjackson@essexhoa.com



The Resort

at Eagle Mountain Lake

Homeowners Association

What's New

Mark your calendars! A **FIREWORKS** display is coming to the Resort at Eagle Mountain Lake this 4th of July! Keep watching for more details from the Board of Directors on the details of the 1st Annual Resort 4th of July Extravaganza!



Neighbors: Per HOA guidelines, please take care to remove all holiday decorations by January 31st. This includes holiday lights on mailboxes, eaves, trees, support posts, etc. Keeping decorations up too long after the holiday season detracts from the neighborhood.



Volunteer Now

We have established some committees in the Resort, but we are still in need of many volunteers. Help shape the future of YOUR neighborhood. Monthly fireside chats with your committee.

Why volunteer?

You have a vested interest in your investment. By becoming involved in your community association, you can take an active role in maintaining property values and ensuring your community's quality of living. Serving also allows you to get out and socialize and network with your neighbors. It can even be fun! How do I sign up?

To sign up, email Association Manager, Tameka Jackson, at tjackson@essexhoa.com

COLLECTION PROCESS

Each year the association/HOA spends an average of \$5,500 administering the process of collections from late quarterly homeowner assessment dues. All those costs are ultimately borne by all homeowners

Most of these efforts and costs are easily avoidable. In some cases, the billing does not reach the homeowner. There are several ways to ensure that we always know how to reach you.

First, you can make sure your account address and contact information is correct and update if necessary at:

<https://www.theresortateaglemountainlakehoa.com>

Second, you can make updates directly to management by emailing billing@essexhoa.com.

Yet another avenue is to call our 24/7 Customer Care line at 972.428.2030.

Many people confuse the billing "grace period" with the due date. For instance, assessments are due on January 1st. Accounting will assess any late fees on February 1st. Payments not posted to the account by January 31st, will be assessed late fees and sent reminder billing. Once the fees are on the account, the only authority to remove them is the board of directors.

Please note you may make your payment online through the Essex website payment feature. If you choose to pay by check or money order, please mail your payments to the address below:

The Resort HOA

C/O Essex Management

P.O. Box 52330

Phoenix, AZ 85072-2330

Please continue to make checks payable to The Resort HOA, and write the account number found on your statement in the notes section of your check or Online Bill Pay settings. Lastly, if there are mitigating circumstances please make us aware as soon as possible at billing@cressexhoa.com

*You can be a good neighbor only if you have good neighbors-
Howard Koch*

Committees

Safety & Security-

The board has appointed **Manual Ramirez** committee chair.

ACC- David Miller

oversees this committee. He is looking for 2 more people willing to join this committee.

Social-The board has appointed **Kristy Leath** as the committee chair.

Landscaping- The board has appointed **Mike Benton** as committee chair.

Intramural Sports-

will be started once the new amenities are in place.

PLANNING AN OUTDOOR IMPROVEMENT

Even the most basic changes to the exterior of your home or lot requires you submit an ACC Request and receive written Approval prior to beginning a project? Hardscape, landscape, pools, patios, ANY play equipment, driveways, boat dock, painting, fence/roof repairs/replacements, basically anything that involves a change to your existing lot or the exterior of your home. No Work may commence on any lot until an application for approval has been submitted to and approved in writing by the ACC Reviewing Committee.

In order to cut down on requests for additional information and delaying approval of a request. Please, include all the following information as applicable to your project. (1) Application shall include plans and specifications ("Plans"). Showing the site layout, structural design, exterior elevations, exterior materials and colors, landscaping, drainage, lighting, irrigation, equipment access point, utility facilities layout and screening therefor, and other features of proposed construction, as applicable, which shall be submitted with the application. (2) The plat or site layout should include all existing structures (marked as Existing), property lines, setback lines, location of improvement, equipment access point and drainage flow plan. Please refer to Article VI and Exhibit C of the Declaration of Covenants, Conditions and Restrictions for further information.

Submit application using the ACC REQUEST portal at theresortateaglemountainlakehoa.com. ACC REQUEST support information is restricted to three uploads. To avoid an incomplete submission, scan several documents together and submit as one file (one upload). Also, it is best to use a browser that is fully HTML5 capable, which would be Google Chrome, Safari, or Firefox. This should make it easier to upload. Internet Explorer and Microsoft Edge do not always allow uploads.